

### Nottinghamshire and City of Nottingham Fire and Rescue Authority

# PERFORMANCE MONITORING COMMITTEE OUTCOMES

Report of the Chair of the Performance Monitoring Committee

#### Agenda No:

Date: 18 December 2009

#### **Purpose of Report:**

To report to Members on the business and actions of the Performance Monitoring Committee meeting of Friday 2 October 2009.

#### **CONTACT OFFICER**

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#### 1. BACKGROUND

As part of the revised Governance arrangements the Authority have delegated key responsibilities for Performance Monitoring to the Performance Monitoring Committee. As part of those delegated responsibilities, the Chair of the Performance Monitoring Committee and the Management lead report to the Authority on its business and actions.

#### 2. REPORT

- 2.1 The minutes of the meeting held on Friday 02 October 2009 are attached to this report at Appendix A. The following summarises the main points of the papers discussed at the meeting.
- 2.2 The Committee were receipt of a report which updated on how the Nottinghamshire and City of Nottingham Fire Authority performed in Quarter 1 2009/10, against its national indicators (NIs) and key performance indicators (KPIs).
- 2.4 The report also outlined the aggregated targets at Service level and depicted how the organisation is performing against its statutory indicators. Performance compared to targets was demonstrated, as well as performance compared to the previous year and the previous two years. This allows for an overall snapshot of how the organisation is performing in specific areas. All Nils and KPIs require an appropriate commentary from the manager responsible. These responses detail what actions are being taken and if there are any significant issues which need to be considered in relation to the overall totals.
- 2.5 A number of high performing areas were highlighted to the Committee, these included:
  - NI33a Deliberate Primary Fires;
  - N133b Deliberate Secondary Fires;
  - NI49iii Non Fatal Casualties;
  - KPI 12i & 12ii Sickness Wholetime and All Staff;
  - KPI 207 Fires in Non Domestic Premises.
- 2.6 Additionally, there were a number of areas where performance is currently below target and the Committee were updated on strategies to be put in place to address these issues. The areas concerned relate to:
  - N149i Primary Fires;
  - KPI 142ii Accidental Dwelling Fires
  - KPI 149i False Alarms by AFA Non-Domestic;
  - KPI 206i Deliberate Primary Fires Excluding Vehicles.
- 2.7 It was resolved that the Quarter 1 performance be noted and the Service's overall performance continue to be monitored and that the family group indicators, the three most comparable service areas with Nottinghamshire be identified in bold or colour in future reports.

#### 3. FINANCIAL IMPLICATIONS

All financial implications were considered as part of the original reports submitted to the Performance Monitoring Committee.

## 4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

All human resources and learning and development implications were considered as part of the original reports submitted to the Performance Monitoring Committee.

#### 5. EQUALITY IMPACT ASSESSMENT

An initial equality impact assessment has identified no specific aspects relating to a disproportionate effect in respect of the key equality strands.

#### 6. CRIME AND DISORDER IMPLICATIONS

There are no crime and disorder implications arising from this report.

#### 7. LEGAL IMPLICATIONS

There are no legal implications arising from this report.

#### 8. RISK MANAGEMENT IMPLICATIONS

The monitoring of performance will be an essential part of the Service's development. The Comprehensive Performance Assessment and associated audit processes will continue to scrutinise the Service's overall performance. Failure to act on poor performance could lead to intervention.

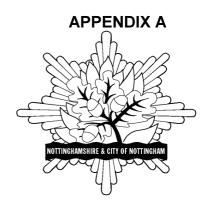
#### 9. **RECOMMENDATIONS**

That Members note the contents of this report and the business undertaken by the Performance Monitoring Committee.

## 10. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

#### Councillor Gordon Wheeler CHAIR OF PERFORMANCE MONITORING COMMITTEE



#### NOTTINGHAMSHIRE AND CITY OF NOTTINGHAM FIRE AND RESCUE AUTHORITY

#### PERFORMANCE MONITORING COMMITTEE

#### MINUTES

of the meeting held on <u>2 OCTOBER 2009</u> at Fire and Rescue Services Headquarters, Bestwood Lodge, Arnold, Nottingham, from 11.15 am to 11.40 am.

#### <u>Membership</u>

Councillor G Wheeler Councillor B Cooper Councillor S Fielding Councillor H James Councillor K Rigby (Chair) (substitute for Councillor Sykes)

Councillor L Sykes

Members absent are marked ^

Councillor D Pulk attended the meeting as an observer.

#### 8 APOLOGY FOR ABSENCE

An apology for absence was received from Councillor Sykes.

#### 9 DECLARATIONS OF INTERESTS

No declarations of interests were made.

#### 10 MINUTES

RESOLVED that the minutes of the meeting held on 3 July 2009, copies of which had been circulated, be confirmed and signed by the Chair.

#### 11 PERFORMANCE UPDATE – QUARTER 1 2009/10

Consideration was given to a report of the Chief Fire Officer, copies of which had been circulated, informing the Committee of how Nottinghamshire Fire and Rescue Service performed against the National Indicators and Best Value Performance Indicators.

#### RESOLVED

- (1) that the Quarter 1 performance be noted and the Service's overall performance continue to be monitored;
- (2) that within the family group indicators, the three most comparable service areas with Nottingham be identified in bold or colour in future reports.